

**CAREER SUMMARY:**

I have 30+years' experience as an Information Technology (IT) specialist. I would like to be employed by a local or national business as an **IT Business Analyst or Project Manager**. I excel in customer communications, technical research and analysis, large scale project management, understanding new technology, and providing a professional relationship experience.

**STRENGTHS**

- Identifying, Researching, and Solving IT Technical Problems
- Managing Complex IT Projects
- Assimilating/Defining Client Business Specifications
- Exceptionally Fast at Learning New Applications and Project Requirements
- Excellent Client Communication and Presentation Skills
- Financial Forecasting and Budgeting

**EXPERIENCE****Web Development Manager • 6/30/2008 – Current Day**

- Independent company, MillonEnterprises (ME) – I performed IT/Internet research, client project consulting, and website design/development. Specialty is working with clients and crafting solutions to their complex website and internet needs. By defining client requirements up-front, my work over 5 years resulted in launching over 20+ websites. Responsibilities included defining, designing, coding, testing and launching websites on the **Microsoft ASP.NET** platform. By gaining Internet presence, my clients were able to increase market share and expand their client base. Website projects were delivered on-time with a 100% satisfaction rate.

**Account Manager and Business Analyst • 08/01/1983 – 9/30/2007**

- Fidelity Information Services (FIS) – I worked for FIS for 20+ years. My IT responsibilities changed remarkably over the years: started as Programmer Analyst, then Conversion Manager, Software Developer, Software Engineer, Business Analyst, Customer Service Engineer, Account manager, Operations Manager, Project Manager, and Sales Support Analyst (**a detailed chronological resume is available**). My key role was enhancing the Advanced Loan System (ALS) for over 10 years. I worked on the Auto Finance (AF) team responsible for combining “leases and loans” on one platform, resulting in 20-30% increased productivity for the client.. **Development was performed on an “Agile”, quick release basis**. The reason FIS Management gave me so many opportunities was **simple**: I was an aggressive/fast learner and **ALWAYS** got the job done.

**Business and Client Advocate**

- International Business Machines (IBM) – I worked during college as an administrator and office specialist for the IBM Business and Customer Service Teams. I received college credit and several IBM awards for my services. I trained and specialized on IBM equipment and developed **report analytics** using the MMS database.

**SKILLS**

- **Coding:** COBOL, TSO, HTML5, CSS3, Jscript, PHP, ASP.net, Visual Studio Express, Agile
- **Systems:** ALS 10+years, Auto Finance, Banking Savings/Time, ATM, GL, CIF
- **Applications:** Microsoft Office (Expert on Excel, Word, Powerpoint), GIMP2 Graphic Design, AVS Video Editor, Protools Audio Mastering, , Visual Studio Web Editor
- **Project:** 15+ years conversions and project management, PMO certified
- **Personal:** Excellent speaker and presenter, extremely creative.

**EDUCATION**

University of Texas at Arlington Systems Analysis (Computer Science) BS Degree, GPA 3.86, Top 5 %

